

Unit 7 Discussion: Scenario

Case Study: Team Miscommunication

The health care team for seven-year-old patient, Sarah Winslow, is meeting. The team includes the following characters:

- Pediatrician
- Orthopedic Surgeon
- Nurse

The meeting:

Nurse: Doctor, can I have a minute?

Pediatrician: Just a minute Nurse...[Turning to the Surgeon] I've received the x-rays and the results from the blood tests.

Surgeon: I briefly reviewed the CAT Scan, but I did see the tumor and so did my colleague. It looks like we may have to operate and the sooner the better.

Nurse: Doctors, you need to...

Pediatrician: Alright.... Let's schedule the surgery for some time next week. I spoke to her stepmother last week and she said that they would want surgery as soon as possible, if any malignant tumor were found.

Surgeon: I see, well then Nurse, call admitting and schedule the operating room for 8:00am on Thursday.

Nurse: I think you should know...

Pediatrician: I will contact the anesthesiologist. What kind of insurance coverage does this family have Nurse?

Nurse: Well, I...

Surgeon: If you don't mind can we have Dr. Hornsby assist?

Pediatrician: Of course, she'll be a valuable asset on this since it could be a difficult case. [Turning to the Nurse] Please get the parents on the phone for me right away.

Nurse: Please doctors, you should be aware that...

Pediatrician: What is it Nurse...you keep interrupting!

Nurse: The father called this morning and they are flying their daughter to a teaching hospital for a second opinion and treatment there.

Pediatrician: Why didn't you say so?