Organizational Behavior Challenges in Delivering Quality Healthcare – Written Project

Description
Based upon your readings thus far, you will address a contemporary organizational behavior that challenges healthcare delivery settings.

Directions
1. Consider an organizational behavior or condition that is problematic in delivering quality healthcare. Be sure to provide one or two specific examples of how this behavior or condition negatively impacts patient outcomes.

Some examples of problem areas are:
- Poor communication among nurses and between nurse and physician
- Conflict between patient families and nurses
- Lack of communication to employees about important organizational changes
- Challenges in addressing a diverse population
- Incompatible personalities or value systems
- Competition for limited resources
- Or other problem area as you deem appropriate

2. Choose one organizational theory that you believe would be helpful in making sense of the problem of your choice.

3. Provide a brief summary of the theory and demonstrate how the theory is useful in analyzing the problematic behavior.

4. After analyzing the work setting with an organizational theory, describe how you will address the problematic behavior or condition.
   a. Identify the resources and support you would need.
   b. Provide specific examples of where the changes you advocate would improve the quality of healthcare delivery and improve patient outcomes.
Assignment Requirements
Your finished Assignment should be a 6–7 paged cause-effect analysis essay, excluding the title page and references and cite a minimum of 6 scholarly references. The viewpoint and purpose of this Assignment should be clearly established and sustained.

Before finalizing your work, you should:
● be sure to read the Assignment description carefully (as displayed above)
● make sure to include a minimum of six scholarly references
● consult the Grading Rubric (under the Course Home) to make sure you have included everything necessary;
● use spelling and grammar check to minimize errors; and
● review APA formatting and citation information found in the KU Writing Center, online, or elsewhere in the course.

Your Assignment should:
● follow the conventions of Standard American English (correct grammar, punctuation, etc.);
● be well ordered, logical, and unified, as well as original and insightful;
● display superior content, organization, style, and mechanics; and
● use APA 6th edition format for organization, style, and crediting sources including:
  o properly formatted header
  o 12-point, double-spaced, Times New Roman font
  o use of in-text citations
  o title page and reference page
  o use of headings (if applicable)

Submit the Assignment to the Unit 4 Dropbox before midnight on the last day of the Unit.

To view the Grading Rubric for this Assignment, please visit the Grading Rubrics section of the Course Home.